

Independent Limited Assurance Report in relation to National Australia Bank Limited's Elevate Reconciliation Action Plan 2016 Results Report Card

To the Management and Directors of National Australia Bank Limited ('NAB'),

Our Conclusion

Based on our limited assurance procedures, nothing has come to our attention that causes us to believe that the Subject Matter for the year ended 30 September 2016, as detailed below and as presented in NAB's Elevate Reconciliation Action Plan 2016 Results Report Card ('RAP Report Card'), is not presented fairly, in all material respects, in accordance with the Criteria as presented below.

Subject Matter

The subject matter for our limited assurance engagement included, for the year ended 30 September 2016, the 'Performance Outcomes' associated with the 54 'FY16 Performance Indicators' as tabulated in the RAP Report Card, as disclosed at <https://www.nab.com.au/about-us/corporate-responsibility/community/indigenous-australian-support>.

Our assurance did not include:

- Data sets, statements, information, systems or approaches relating to areas other than the 'Performance Outcomes' selected
- Management's forward looking statements
- Any comparisons made against historical data.

Criteria

The Criteria applied to the subject matter described above is NAB's reported performance for the 'Performance Outcomes' associated with 54 'FY16 Performance Indicators' as tabulated in the RAP Report Card.

The Responsibility of Management

The management of NAB is responsible for the preparation and presentation of the subject matter in the RAP Report Card in accordance with the above criteria, and is also responsible for the selection of methods used in the Criteria. No conclusion is expressed as to whether the selected methods used are appropriate for the purpose described above. Further, NAB's management is responsible for establishing and maintaining internal controls relevant to the preparation and presentation of the subject matter that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate criteria; maintaining adequate records and making estimates that are reasonable in the circumstances.

Assurance Practitioner's Responsibility

Our responsibility is to express a limited assurance conclusion on the subject matter based on our assurance engagement in accordance with the Auditing and Assurance Standards Board *Standard on Assurance Engagements Other than Audits or Reviews of Historical Financial Information* ('ASAE 3000') and in accordance with the terms of reference for this engagement as agreed with NAB.

Our procedures were designed to obtain a limited level of assurance on which to base our conclusion and, as such, do not provide all the evidence that would be required to provide a reasonable level of assurance.

The procedures performed depend on the assurance practitioner's judgement including the risk of material misstatement of the subject matter, whether due to fraud or error. While we considered the effectiveness of management's

internal controls when determining the nature and extent of our procedures, our assurance engagement was not designed to provide assurance on internal controls.

Our procedures did not include testing controls or performing procedures relating to checking aggregation or calculation of data within IT systems, which would have been performed under a reasonable assurance engagement.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our limited assurance conclusions.

Work Performed

Our assurance procedures included, but were not limited to:

- Checking that calculation criteria have been correctly applied as per 'Performance Outcomes' detailed within the RAP Report Card
- Identifying and testing assumptions supporting calculations for 'Performance Outcomes'
- Conducting interviews with key personnel and collating evidence to understand NAB's process for reporting 'Performance Outcomes'
- Testing, on a sample basis, underlying source information to check accuracy of 'Performance Outcomes'
- Testing, on a sample basis, the accuracy and balance of 'Performance Outcomes' within the RAP Report Card.

Use of our Limited Assurance Report

We disclaim any assumption of responsibility for any reliance on this assurance statement or on the Subject Matter to which it relates, to any person other than management and directors of NAB, or for any purpose other than that for which it was prepared.

Independence, Competence and Experience

In conducting our assurance engagement we have met the independence requirements of the APES 110 *Code of Ethics for Professional Accountants*. We have the required competencies and experience to conduct this assurance engagement.

Matters Relating to Electronic Presentation of Information

Our limited assurance engagement included web-based information that was available via web links as of the date of this statement. We provide no assurance over changes to the content of this web-based information after the date of this assurance statement.



Ernst & Young
Melbourne, Australia
6 March 2017



Terence Jeyaretnam
Partner